## Dear JSX Customers and Friends,

This morning I had a very upsetting phone call with an Orange County California official. He told me that <u>as of January 1, 2021, JSX is no longer welcome at Orange County Airport</u>. Since 2018, JSX has been providing the people of Orange County with our unique style of service while contributing millions in economic activity to the region.

Businesses at the airport are being required by the county to sign a new lease that specifically prevents them from handling JSX flights as of January 1, 2021. And, JSX's award-winning style of operation is not being allowed in the main airport terminal.

The airport leadership is trying to remove the highest rated air carrier in North America, which flies the quietest jets at the airport, from Orange County! They want to eliminate a safe and socially distanced flying option during a pandemic. Thousands of our customers have told us they will only fly JSX until there is a vaccine. This action will create untold economic damage by destroying the only air service many people use to get to and from Orange County. And this will result in the loss of the hundreds of jobs - many of them in Orange County - that make JSX flights there possible.

JSX is happy to remain at our current location or to move to another suitable space at the Orange County Airport, including the main terminal, as long as we are able to continue providing our JSX customers with a safe, seamless, and secure "hop-on" style of jet service, arriving just 20 minutes before a departing flight.

Our pleas to the airport are falling on deaf ears and they remain unwilling to accommodate JSX. In the last two weeks, the airport has welcomed Spirit Airlines, but told JSX to leave. Orange County deserves better leadership: people who care about creating jobs and <u>safe flying options for customers like you.</u>

## We need your help to keep JSX flying in Orange County.

The Orange County Board of Supervisors are the decision makers who need to hear from you (our valuable customers) about your support to keep JSX at Orange County Airport. Please join us in voicing your strong opposition to the airport's decision to forcefully remove JSX.

Please send an email to <a href="response@ocgov.com">response@ocgov.com</a> with the Subject Line: "Please Keep JSX at John Wayne Airport" and tell them why you need us to keep flying for you - for work, travel, to keep jobs and economic growth in Orange County, and above all else, to offer the safest and simplest way to fly during this pandemic. Please copy <a href="mailto:orangecounty@jsx.com">orangecounty@jsx.com</a> so we can make sure your voice is heard and counted.

I am grateful for your support of JSX and - with your help - we look forward to serving you at Orange County to current and new destinations for many years to come.

Sincerely,

Alex Wilcox CEO, JSX